Welcome to Raumfeld

Take a moment to ensure that all of the components listed below were included in delivery.

Before beginning setup or use of your new Raumfeld device, please read the Safety Notes included with the device.

Please keep the boxes for the duration of the warranty period.

Note regarding first time installations

Begin the setup process with the Raumfeld Expand if you plan to use this device. The Raumfeld Expand is an optional device that can be purchased separately.

2 Ready your Wi-Fi

- Make sure that your Wi-Fi router has been activated, is using the latest software and has access to the internet.
- The router should be placed in a central location so that it can supply your entire household with a sufficient Wi-Fi signal.

During the setup process, it is important to ensure that all Raumfeld devices receive a sufficient Wi-Fi signal. A signal that is too weak can lead to dropped connections.
3 Speaker placement

- The Raumfeld Sounddeck is ideally placed under a television and centrally aligned with the display.

Place the device as desired and plug in the power cord.

4 Connections

- Use the included HDMI cable to connect the Sounddeck to your TV’s HDMI ARC port.

Note

Alternately, you can connect the Sounddeck to your television via an optical cable (TOSLINK) or a stereo RCA cable.
If you already use a Raumfeld device, you can quickly and easily add new devices under the “Settings” menu option in the app. It is not necessary to carry out the initial setup procedure again.

The Raumfeld Sounddeck is designed for a HDMI cable connection to a television. If you plan to use another type of connection, this can be configured under the “Device Settings” menu option in the app.

During the initial setup, it is necessary to establish a connection between the remote control and the Raumfeld Sounddeck.

During the initial setup, the remote control must be held in the immediate vicinity of the sounddeck. Press station buttons 1 and 4 simultaneously until the LED on the remote blinks three times. If the LED instead blinks 10 times in quick succession, you will need to carry out the procedure again.
Troubleshooting

The sounddeck does not emit any sound in the TV mode or the playback skips.
If the sounddeck is connected to the television via HDMI or optical output, the television setting for the chosen TV output in the playback mode should be "PCM." Please ensure that the cable connecting the two devices is securely attached.

The LEDs don’t light up.
Please make sure that the device is connected to a power supply. Check that the power cord is properly plugged in to the power jack on your Raumfeld device.

After setup, my Raumfeld devices no longer, or only sporadically, connect to the Wi-Fi.
Make sure that the Raumfeld devices and the smart device with the Raumfeld App are using the same Wi-Fi. If your router offers guest access, this should not be used for your Raumfeld system. Check that the Dynamic Host Configuration Protocol (DHCP) on your home router is activated and that all essential devices within the home network are able to communicate with each other.

The Raumfeld devices are connected to the network but playback is interrupted or skips.
It is possible that one or more Raumfeld devices are receiving either too little or, at times, even no Wi-Fi signal. Try placing the device closer to the router, experiment with different placement locations or create a wired connection between the affected device and router via Ethernet cable. If possible, try streaming lower resolution audio files. In order to avoid network problems, we recommend the use of a Raumfeld Expand.

Where can I find additional information and help?
Should you encounter unexpected problems or if you have additional questions, you’ll find an extended FAQ section in the Raumfeld Online Manual at manual.raumfeld.com.

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